

Michelle Carter
Management, Information Systems, and Entrepreneurship
Carson College of Business
Washington State University
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EDUCATION

Clemson University – Clemson, South Carolina, USA
Ph.D. Management (Information Systems), May 2012

J. Mack Robinson College of Business, Georgia State University – Atlanta, Georgia, USA
Master of Science in Information Systems (Information Systems Management), August 2008

Anglia Polytechnic University – Cambridge, UK
Master of Science with Distinction in Computer Science, June 2003
Bachelor of Arts with Honours in English, June 2000

EXPERIENCE

Washington State University, Carson College of Business, MISE Department
Associate Professor, August 2020 -
Adjunct Faculty, June 2019 – July 2020
Assistant Professor, July 2016 – May 2019

The University of Alabama, Culverhouse College of Business, ISM Department
Associate Professor, August 2019 – May 2020

University of Washington, The Information School
Affiliate Associate Professor, July 2020 -
Affiliate Assistant Professor, September 2016 – June 2020
Assistant Professor, September 2014 – June 2016

University of Nebraska at Omaha, College of Information Science & Technology, ISQA Department
Assistant Professor, July 2012 – August 2014

REFEREED JOURNAL PUBLICATIONS

1. Richardson, S., Petter, S., and Carter, M. (forthcoming) "Ethics in the Big Data Analytics Era," *Communications of the Association for Information Systems*.
2. Carter, M., Petter, S., Grover, V., and Thatcher, J. B. (2020) "IT identity: A Measure and Empirical Investigation of its Utility to IS Research," *Journal of the Association for Information Systems*, 21, 5, pp. 1313-1342.
3. Carter, M., Petter, S., Grover, V., and Thatcher, J. B. (2020) "IT identity: A Key Determinant of Feature Use and Exploratory Behaviors," *MIS Quarterly*, 44, 3, pp. 983-1031.
4. Grover, V., Carter, M., and Jiang, D. (2019) "Trends in the Conduct of IS Research," *Journal of Information Technology*, 34, 2, pp. 160 - 177.
5. Grover, V., Carter, M., and Jiang, D. (2019) "Fostering Virtuous Adaptation to Trends in Information Systems Research: A Riposte," *Journal of Information Technology*, 34, 2, pp. 193 - 195.

6. Schmalz, M., Carter, M., and Lee, J. H. (2018) "It's Not You, it's Me: Identity, Self-Verification, and Amazon Reviews," *The Data Base for Advances in Information Systems | ACM SIGMIS*, 49, 2, pp. 79 – 92.
 7. Carter, M., Tams, S. and Grover, V. (2017) "When do I Profit? Uncovering Boundary Conditions on Reputation Effects in Online Auctions," *Information & Management*, 54, 2, pp. 256-267.
 8. Petter, S., and Carter, M. (2017) "In a league of their own: Exploring the impact of shared work history on distributed online project teams," *Project Management Journal*, 48, 1, pp. 65-80.
 9. Kim, M., Gomez, R., and Carter, M. (2016) "Facebook's "Free Basics": For or Against Community Development?" *The Journal of Community Informatics*, 12, 2, pp. 217-225.
 10. Carter, M., and Grover, V. (2015) "Me, My Self, and I(T): Conceptualizing Information Technology (IT) Identity and its Implications," *MIS Quarterly*, 39, 4, pp. 931-958.
 11. Larson, E., Nelson, M. L., & Carter, M. (2015). "The FIRST+ Year Information Systems Faculty Experience," *Communications of the Association for Information Systems*, 36, 1, Article 32, pp. 643-654. Available at: <http://aisel.aisnet.org/cais/vol36/iss1/32>
 12. Carter, M., Wright, R., Thatcher, J. B., and Klein R. (2014) "Understanding Online Customers' Ties to Merchants: The Moderating Influence of Trust on the Relationship between Switching Costs and E-Loyalty," *European Journal of Information Systems*, 23, pp. 185-204.
 13. Thatcher, J. B., Carter, M., Li, X., and Rong, G. (2013) "A Classification and Investigation of Trustees in B-to-C E-Commerce: General vs. Specific Trust," *Communications of the Association for Information Systems*, 32, 1, Article 4. Available at: <http://aisel.aisnet.org/cais/vol32/iss1/4/>
 14. Mellot, M., Thatcher, J.B., Roberts, N., and Carter, M. (2012) "An Examination of the Role of Army Medical Chief Information Officer," *Military Medicine, International Journal of AMSUS*, 177, 7, pp. 850-855.
 15. McKnight, D. H., Carter, M., Thatcher, J. B. and Clay, P. (2011) "Trust in a Specific Technology: An Investigation of its Components and Measures," *ACM Transactions on Management Information Systems*, 2, 2, Article 12 (June 2011).
 16. Carter, M., Grover, V., and Thatcher, J. B. (2011) "The Emerging CIO Role of Business Technology Strategist," *MIS Quarterly Executive*, 10, 1, pp. 19-29.
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REFEREED CONFERENCE AND WORKSHOP PROCEEDINGS

1. Sarabadani, J., Compeau, D. and Carter, M. (2020) "An Investigation of IT Users' Emotional Responses to Technostress Creators," in the Proceedings of the *53rd Hawaii International Conference on Systems Sciences*, Maui, Hawaii, January 7-10, 2020.
2. Li, Y., Carter, M. and Crossler, R.E. (2020) "The Landscape of Consumer Health Information Technology Research," in the Proceedings of the *53rd Hawaii International Conference on Systems Sciences*, Maui, Hawaii, January 7-10, 2020.
3. Carter, M., Compeau, D., and Petter, S. (2019) "Identifying with IT in a Digital World," *In the Proceedings of the Fortieth International Conference on Information Systems*, Munich, Germany, December 2019.

4. Schmalz, M., Carter, M., and Lee, J.H. (2019) "The I in Team: IT Identity and Project Behavior," in the Proceedings of the 25th Americas Conference on Information Systems, Cancun, Mexico, August 2019.
5. Sarabadani, J., Carter, M., and Compeau, D. (2018) "10 Years of Research on Technostress Creators and Inhibitors: Synthesis and Critique," in the Proceedings of the 24th Americas Conference on Information Systems, New Orleans, LA, August 2018.
6. Alahmad, R., Pierce, C., Carter, M., and Robert, L. (2018) "The Impact of Enterprise Social Media Identity on Job Performance and Job Satisfaction," in the Proceedings of the 24th Americas Conference on Information Systems, New Orleans, LA, August 2018.
7. Coleman, E. (Moderator), Carter, M., Chigona, W., and Davison, R. (2017) "Social Inclusion in the AIS Community: What, Why, and How?" a Panel Session in the Proceedings of the 38th International Conference on Information Systems (ICIS 2017), Seoul, KR, December 2017
8. Trauth, E., Carter, M., and Connolly, A. (2017) "Incorporating Social Inclusion into Information Systems Pedagogy," a Professional Development Symposium in the Proceedings of the 23rd Americas Conference on Information Systems, Boston, MA, August 2017.
9. Carter, M., Windeler, J., Petter, S., Kenny, G., Chudoba, K., Marjanovic, O. and Coleman, E. (2017) "Social Inclusion in Practice: Supporting Diversity, Inclusion, and Engagement in the AIS," a Professional Development Symposium in the Proceedings of the 23rd Americas Conference on Information Systems, Boston, MA, August 2017. (Author Order Alphabetical).
10. Carter, M., Compeau, D., Kennedy, M., and Schmalz, M. (2017) "The Content and Context of Identity in a Digital Society," in the Proceedings of the 25th European Conference on Information Systems, Guimarães, Portugal, June 2017. (Author Order Alphabetical).
11. Kim, M., Gomez, R., and Carter, M. (2017) "Facebook's "Free Basics" and Implications for Development: IT Identity and Social Capital" in the Proceedings of the 50th Hawaii International Conference on Systems Sciences, Big Island, Hawaii, January 4-7, 2017.
12. Eschler, J., Schmalz, M., and Carter, M. (2016). "Applying User Engagement Models from Direct-to-Patient Online Services to Improve Patient Portal Design," *iConference 2016*, Philadelphia, PA, March 2016.
13. Carter, M., Petter, S., & Randolph, A. (2015). "Desperately Seeking Information in Information Systems Research," in the Proceedings of the 36th International Conference on Information Systems (ICIS 2015), Fort Worth, TX, December 2015.
14. Carter, M., Petter, S., and Retamales, J. (2015). "Exploring the Relationship between IT Use and Wellbeing," in the Proceedings of the DIGIT 2015 Workshop, Fort Worth, TX, December 2015
15. Carter, M., and Grover, V. (2015). Information Technology (IT) and the Self: Conceptualizing IT Identity. *Between the Lines: Re-evaluating the Online/Offline Binary ~ A Workshop at CHI 2015*, Seoul, KR, April 2015.
16. Carter, M. and Petter, S. (2015) "Leveraging Consumer Technologies: Exploring Determinants of Smartphone Use Behaviors in the Workplace," in the Proceedings of the 48th Hawaii International Conference on Systems Sciences, Kauai, Hawaii, January 5-8, 2015.

17. Petter, S. and Carter, M. (2014) "In a League of Their Own: Examining the Impact of Prior Work History in Software Projects," in the Proceedings of the *9th International Research Workshop on IT Project Management (IRWITPM 2014)*, Auckland, New Zealand, December 13th, 2014.
18. Carter, M. (2013) "IT Identity: Developing a Set of Constructs and Measures," in the Proceedings of the *34th International Conference on Information Systems (ICIS 2013)*, Milan, Italy, December 2013.
19. Carter, M. (Moderator), Armstrong, D. J., Lee, A. S., Loiacono, E. T., and Thatcher, J. B. (2013), "Social Inclusion in a Hyperconnected World," a Panel Session in the Proceedings of the *19th Americas Conference on Information Systems*, Chicago, IL, August 2013.
20. Germonprez, M., Hovorka, D., and Carter, M. (2013) "Social Activism: Methodological Justification, Evidence, and Theory," presented at the *2013 Digital Societies and Social Technologies Summer Institute*, University of Maryland, College Park, July 28th – August 1st, 2013.
21. Wade, J., Carter, M., and Thatcher, J.B. (2011) "More than a Feeling: Understanding How Moods and Cognitions Influence Post-Adoptive Behaviors," in the Proceedings of the *DIGIT 2011 Workshop*, Shanghai, China, December 2011.
22. Carter, M., Clements, J., Thatcher, J. B., and George, J. (2011) "Unraveling the 'Paradox of the Active User': Determinants of Individuals' Innovation with IT-Based Work Routines", in the Proceedings of the *17th Americas Conference on Information Systems*, Detroit, MI, August 2011.
23. Carter, M. and Johnson-Hall, T. (2011) "The Role of Trust in Electronic Market Access Forum (EMAF) Mediated Exchanges: A Contingency Based View," in the Proceedings of the *14th Southern Association of Information Systems Conference*, Atlanta, GA, March 2011.
24. Carter, M. and Wade, J. (2011) "Some Challenges and Guidelines for Conducting Multi-Level Modeling in Information Systems Research," in the Proceedings of the *14th Southern Association of Information Systems Conference*, Atlanta, GA, March 2011. *Best Student Paper Finalist*.
25. Carter, M., Thatcher, J.B, Applefield, C., and Mcalpine, J. (2011) "What Cell Phones Mean in Young People's Daily Lives and Social Interactions," in the Proceedings of the *14th Southern Association of Information Systems Conference*, Atlanta, GA, March 2011.
26. Carter, M., Grover, V., and Thatcher, J.B., (2010). "What Makes an Effective CIO? How CIOs View Their Roles and Skills," *SIM Academic Workshop 2010*, St. Louis, MO, December 2010.
27. Carter, M. and Thatcher, J.B. (2010) "Understanding the Relationship between Goal-Directed Intentions and Post-Adoptive IT Behaviors: The Moderating Influence of Image Compatibility," in the Proceedings of the *DIGIT 2010 Workshop*, St. Louis, MO, December 2010.
28. Stubblefield, A., Carter, M., Jones, S., and Siffre, C. (2010) "The Role of Social Capital in Cell Phone Adoption Behavior," in the Proceedings of the *DIGIT 2010 Workshop*, St. Louis, MO, December 2010.
29. Carter, M., Klein, R., Thatcher, J.B., and Wright, R. (2009) "Switching Costs and Loyalty: Understanding How Trust Moderates Online Consumers' Ties to Merchants," in the Proceedings of the *8th Annual HCI Workshop*, Phoenix, AZ, December 2009. (Author Order Alphabetical). *Nominated for best paper*.
30. McKnight, D. H., Carter, M. and Clay, P. (2009) "Trust in Technology: Development of a Set of Constructs and Measures," in the Proceedings of the *DIGIT 2009 Workshop*, Phoenix, AZ, December 2009.

31. Carter, M., Long, C., and Truex, D. (2007) "The notion of 'emergence' as a linguistic construct for eliciting security requirement in ISD," presented at *OASIS IFIP 8.2 Workshop 2007*, Montréal, Canada, December 2007.
 32. Negash, S., and Carter, M. (2007) "Open Source Software adoption: differences between developed and developing economies," in the Proceedings of the *13th Americas Conference on Information Systems*, Keystone, CO, August 2007.
 33. Negash, S., Carter, M., Chen, C., and Wilcox, M. (2007) "Open Source Software for Economically Developing Countries: A Free IT Solution for Success?" in the Proceedings of the *10th Southern Association of Information Systems Conference*, Jacksonville, FL, March 2007.
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BOOK CHAPTERS

1. Carter, M., Grover, V., and Thatcher, J. B. (2016). "Mobile Phone Identity: The Mobile Phone as Part of Me." In Ln Lee (Ed.), *Encyclopedia of E-Commerce Development, Implementation, and Management*. Hershey, PA: IGI Global.
 2. Carter, M., Grover, V., and Thatcher, J. B. (2012) "Mobile Devices and the Self: Developing the Concept of Mobile Phone Identity," in *Strategy, Adoption and Competitive Advantage of Mobile Services in the Global Economy* (Hershey, PA: IGI Global).
 3. Li, X., Rong, G., Carter, M., and Thatcher, J.B. (2011). "Swift Trust in Web Vendors: The Role of Appearance and Functionality," in *Organizational and End-User Interactions: New Perspectives*, eds. Clarke, S., and Dwivedi, A., (Hershey, PA: IGI Global).
 4. Carter, M., Takeda, H., and Truex, D. (2008) "An Epistemology of Organizational Emergence: The Tripartite Domains of Organizational Discourse and the Servitization of IBM," in *IFIP International Federation for Information Processing, Volume 267, Information Technology in the Service Economy: Challenges and Possibilities for the 21st Century*, eds. Barrett, M., Davidson, E., Middleton, C., and DeGross, J., (Boston: Springer).
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NON-REFEREED JOURNAL ARTICLES

1. Petter, S., Carter, M., Randolph, A., and Lee, A. (2018) "Desperately Seeking the Information in Information Systems Research," Editorial at *The Data Base for Advances in Information Systems | ACM SIGMIS*, 49, 3, pp. 10-18.
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INVITED TALKS AND NON-REFEREED PRESENTATIONS

1. "Finding Academic Jobs in Today's Challenging Market," with Olga Biedova, Jason Bennett Thatcher, Ryan Wright, and Donald Wynn, an AIS Covid-19 Forum Panel, Zoom, July 23 2020.
2. Invited research presentation to German Graduate School of Management and Law, Heilbronn, Germany, December 12, 2019.
3. Invited research presentation to UNSW Business School, University of New South Wales, Sydney, Australia, June 19, 2019.
4. Invited research presentation to Coles College Brown Bag Series, Coles College of Business, Kennesaw State University, Kennesaw, GA., March 1, 2019

5. Invited research presentation to Muma College of Business, University of South Florida, Tampa, FL, April 12, 2018.
 6. Invited workshop on social inclusion at the School of Economic and Business Sciences, University of Witwatersrand, Johannesburg, South Africa, September 29, 2017
 7. Invited research presentation to School of Economic and Business Sciences, University of Witwatersrand, Johannesburg, South Africa, September 29, 2017
 8. Invited keynote presentation to the *AIS Southern African Chapter 2017 Annual Seminar*, Bloemfontein, Free State, South Africa, September 26, 2017
 9. Invited research presentation to Orfalea College of Business, California State Polytechnic, San Luis Obispo, CA, February 10, 2017
 10. "Developing a Scholarly Identity as a Junior Faculty Member," with Jeff Jenkins, Eric Larson, and Jaime Windeler, an AIS panel presentation at the *37th International Conference on Information Systems (ICIS 2016)*, Dublin, IR, December 2016
 11. Invited research presentation to Coles College of Business, Kennesaw State University, Kennesaw, GA., April 1, 2016
 12. Invited research presentation to Fogelman College of Business & Economics, University of Memphis, Memphis, TN., March 18, 2016
 13. Invited research presentation to Hankamer School of Business, Baylor University, Waco, TX., February 25, 2016
 14. "The FIRST+ Year Information Systems Faculty Experience," with Eric Larson, an AIS panel presentation at the *19th Americas Conference on Information Systems*, Chicago, IL, August 2013.
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SELECTED CONTRIBUTIONS IN PROGRESS

REFEREED JOURNAL SUBMISSIONS

1. Torres, C., Correia, J., Compeau, D., and Carter, M. "Computer Self-Efficacy: A Replication After Thirty Years," Under review at the *AIS Transactions on Replication Research*.
2. Sun, Z., Compeau, D., and Carter, M. "Mapping the Landscape of Health Information Exchange (HIE) Networks in the United States," Under review at the *Communications of the Association for Information Systems*.
3. Burleson, J., Carter, M., Bott, G., and Sarabadani, J. "Data Quality in IS Research: A Review and Guidelines," Under review at the *Communications of the Association for Information Systems*.
4. Sundrup, R., Windeler, J., Carter, M., and Froehle, C. "Extending IT identity to Social Behavior and Identity Change: Evidence from Wearable Fitness-IT Use," Preparing for submission to *MIS Quarterly*
5. Correia, J., Compeau, D., and Carter, M. "Mind the Gap: Delineating the Influences of Eastern and Western Mindfulness on Problematic IT Use," Preparing for submission to *MIS Quarterly*
6. Pu, W., Thatcher, J.B., and Carter, M. "Continuity of the Self from Digital Technologies: Digital Self, Conceptualization, and Measurement Development." To be submitted to *Academy of Management Review*.

EVIDENCE OF IMPACT

Morning Show with Dave Ross. By Sara Lerner. KIRO Radio. Interview with Sara Lerner about "IT identity" featured in Morning Show with Dave Ross (August 11, 2015).

Tom and Curley show. By Sara Lerner. KIRO Radio. Tom and Curley discuss "IT identity" with Sara Lerner (August 11, 2015).

Google Scholar Citation Indices: citations: **1022**; h-index, **11**; i10-index, **13** (August 31, 2020)

TEACHING & ADVISING

DOCTORAL SUPERVISORY & READING COMMITTEE MEMBER

Washington State University

John Correia (2019)

Mina Jafarijoo (2019)

Zuan Sun (2019)

University of Alabama

Ning Yang (Co-advisor) (writing proposal)

University of Washington

Marc Schmalz (Co-Advisor) (defended dissertation proposal)

Moonyung Kim (2019)

Philip Reed (2018)

Other Insitutions

Wenxi Pu (College of Business, Clemson University) (2020)

Ruby Booth (University of Memphis, Fogelman College of Business & Economics) (2019)

Rui Sundrup (University of Cincinnati, Department of Operations, Business Analytics and Information Systems) (2019)

MASTER'S SUPERVISORY COMMITTEE MEMBER

University of Washington

Wendy Elizabeth Chapin (Henry M. Jackson School of International Studies) (2015).

INSTRUCTOR OF RECORD, 2009 – present

The University of Alabama

MIS 430 – Systems Analysis and Design – 2 sections (Fall 2019, Spring 2020)

OM 697 – Qualitative Research Methods (doctoral seminar) – 1 section (Fall 2019)

Washington State University

MIS 420 – Business Intelligence (online) – 6 sections (Fall 2016, Fall 2018, Spring 2019)

MIS 372 – Data Management (classroom) – 1 section (Spring 2019)

MIS 372 – Data Management (online) – 3 sections (Fall 2016, Fall 2018)

MIS 250 – Managing Information Technology (online) – 5 sections (Spring 2017, Spring 2018)

MIS 595 – Research Foundations (doctoral seminar) – 2 sections (Spring 2017, Fall 2017)

University of Washington, The Information School

INSC 581 – Organizational Theories of Information Systems (doctoral seminar) – 1 section (Winter 2016)

IMT 500 – Foundations of Information Management – 5 sections (Fall 2014, Fall 2015)

University of Nebraska at Omaha, Department of Information Systems & Quantitative Analysis

ISQA 3310 – Managing the Database Environment – 6 sections (Fall 2012 - Summer 2014)

ISQA 3420 – Managing in a Digital World – 1 section (Spring 2013)

Clemson University, Department of Management

MGT 497 - Creative Inquiry – 4 sections (Spring 2010 - Spring 2012)

MGT 310 - Intermediate Business Statistics – 1 section (Spring 2012)

MGT 318 - Introduction to Management Information Systems – 2 sections (Spring & Fall 2010)

MGT 218 - Management Personal Computer Applications – 2 sections (Fall 2009)

AD-HOC LECTURES, 2010 – 2014**University of Nebraska at Omaha, Department of Information Systems & Quantitative Analysis**

CIST 9060 – PhD Colloquium (Spring 2014)

CIST 9080 – Identity and IS Research Directions (Spring 2013)

ISQA 4310 – Identity Issues in IT Development (Fall 2010)

Clemson University, Department of Management

Distributed databases (Fall 2010; Fall 2011)

Network standards and models (Spring 2011)

Personal impacts of networked technologies (Spring 2011)

GRADUATE TEACHING ASSISTANT, 2009 - 2012**Clemson University, Department of Management**

MGT 310 – Intermediate Business Statistics –1 section (Fall 2009)

MGT 408 – Lean Operations –1 section (Fall 2009)

MGT 455 – Emerging Technologies –1 section (Spring 2011)

PART-TIME LECTURER, 2002-2003**Anglia Polytechnic University, Cambridge, UK**

Object Oriented Tools and Techniques

Database Programming

Distributed Systems

Computer Systems Architecture

LECTURER, 2000-2001**Peterborough Regional College, Peterborough, UK**

Information Technology

Communication Skills,

Mathematics, as the topic relates to specific vocational areas such as mechanical engineering and computing

EDITORIAL ACTIVITIES**Journal Editorial Activities**

Associate Editor, *Journal of the Association for Information Systems* (2019 – present)

Editorial Review Board Member, *IEEE-Transactions on Engineering Management* (2017 – present)

Senior Editor, *Information Technology & People* (2013 - 2016)

Ad-hoc Journal Reviews

ACM Transactions on Management Information Systems; Communications of the Association for Information Systems; The DATA BASE for Advances in Information Systems; Decision Sciences Journal; European Journal of Information Systems; Information & Management; Information Systems Journal; Information Systems Research; Journal of the Association for Information Systems; Journal of Information Technology, Theory, and Application; MIS Quarterly

Conference Editorial Activities

Associate Editor, General Topics, *ICIS 2020*
Co-Chair, Technology Research, Education, and Opinion (TREO), *AMCIS 2020*
Co-Chair, *AIS SIG Social Inclusion Post-ICIS Research Workshop 2015, 2016, 2017, 2018*
Co-Chair, Emergent Research Forum (ERF) Co-Chair, *AMCIS 2018*
Co-Chair, Social Technical and Social Inclusion Issues Track, *AMCIS 2017*
Co-Chair, Professional Development Symposia (PDS), *AMCIS 2016*
Associate Editor, IT Implementation, Adoption, and Use Track, *ICIS 2016*
Associate Editor, Social Media and Digital Collaborations Track, *ICIS 2015*
Chair, Social Inclusion Minitrack, *AMCIS 2014, 2015*
Associate Editor, Human Behavior and IS Track, *ICIS 2013, 2019*
Associate Editor, IS Innovation, Adoption and Diffusion Track, *ECIS 2013*
Associate Editor, Human Behavior in IT Adoption and Use Track, *ICIS 2012*
Associate Editor, Systems Development and Alternative Methodologies Track, *ICIS 2010*

Ad-hoc Conference Reviews

Americas Conference on Information Systems (AMCIS); Diffusion Interest Group in Information Technology (DIGIT); European Conference on Information Systems (ECIS), Hawaii International Conference on System Sciences (HICSS); International Conference on Information Systems (ICIS); iConference, Wirtschaftsinformatik

UNIVERSITY SERVICE

SERVICE TO WASHINGTON STATE UNIVERSITY

Service to the Carson College of Business

Doctoral Program Coordinator, MIS concentration (Fall 2020 -)
Doctoral Program Committee (Fall 2020 -)
Assurance of Learning Committee (Fall 2017 – Spring 2019)

Service to the MISE Department

PhD Curriculum and Program Admissions (Fall 2016 – Spring 2019)
MISE Strategic Planning – Research Influence Target Team (Fall 2016)
MIS Learning Goals (Fall 2016)

SERVICE TO THE UNIVERSITY OF ALABAMA

Service to the ISM Department

ISM Strategic Planning Committee (Fall 2019)
MIS PhD Oversight Committee (Fall 2019)
MIS Clinical Faculty Search Committee (Fall 2019)

SERVICE TO THE UNIVERSITY OF WASHINGTON

Service to the Information School

Chair, Information School, IS Analysis and Design Lecturer Search Committee (Spring 2016)
Member, MSIM Program Committee (Fall 2014 – Spring 2016)
Member, iSchool Diversity Climate Survey Team (August 2015 – Spring 2016).

SERVICE TO THE UNIVERSITY OF NEBRASKA AT OMAHA

Service to the College of IS&T

Member, Professional Development Committee (Spring 2014 - Summer 2014).
Member, Undergraduate Program Committee (Spring 2014 - Summer 2014).
Member, Women and IT Engagement Link Committee (Fall 2013 – Summer 2014)
Member, Women and IT Academic Learning Community Committee (Fall 2013 – Summer 2014)

Service to the ISQA Department

Member, ISQA Department, Visiting Scholar Search Committee (Fall 2013)
Member, Professional Development Committee (Spring 2014)

LEADERSHIP AND PROFESSIONAL MEMBERSHIP

Leadership Activities

Member, AIS Early Career Award Committee (2020 - present)
Faculty Mentor, Doctoral Consortium, *HICSS 2020*
Chair, AIS Diversity and Inclusion Committee (2018 – present)
Member, AIS SIGs and Colleges Committee (2016 – present)
Secretary, AMCIS Executive Committee (2015 – 2020)
Past President, AIS Special Interest Group on Social Inclusion (SIGSI), (2018 – 2019)
Member, AIS Nominations and Elections Committee (2017 – 2018)
President, AIS Special Interest Group on Social Inclusion (SIGSI), (2016 - 2018)
Vice-President, AIS Special Interest Group on Social Inclusion (SIGSI), (2013 – 2016)

Active Professional Memberships

Association for Information Systems (AIS); AIS Special Interest Group on Social Inclusion (SIGSI); AIS Special Interest Group on Adoption and Diffusion of Technology (SIGADIT). AIS Women's Network.

ACADEMIC HONORS/ACHIEVEMENTS

Professional: AIS Distinguished Member (Cum Laude)
AIS Early Career Award (2016)

Research: 8th Annual HCI Workshop best paper nominee (2009)

Doctoral Consortia Invitations: International Conference on Information Systems (ICIS) (2011)
OCIS division of the Academy of Management (AoM) (2011)
Americas Conference on Information Systems (AMCIS) (2011)

Fellowships: HIPPP Fellowship, Clemson University (2011)
Distinguished Graduate Student Fellowship, Clemson University (2011)
McDonald Fellowship, Clemson University (2008)

Other: Graduate Research Assistant Excellence Award, CBBS, Clemson University (2012)
Outstanding Graduate Student Award, Georgia State University (2008)
Finalist, Bergeron Women in Technology, Georgia State University (2008)
Teaching Award, Cambridge Regional College, UK (2000)

Grants: Consultant on NSF Advance Partnership: Increasing the Participation and Advancement of Women in Information Technology (\$998,053, funded)
University Committee on Research & Creative Activity Grant (2013)
College of IS&T Distance Education Grant, University of Nebraska at Omaha (2013)

TECHNICAL EXPERIENCE AND PROFESSIONAL CERTIFICATIONS

Certifications/Training: Mendix Rapid Developer (2019); Training in Oracle Database SQL Expert Certification (Summer 2013); Microsoft Applications Developer .NET, Microsoft Certified Solutions Developer .NET (2003)

Statistical and Text Analytics Software: SPSS; SAS; EQS; AMOS; SmartPLS; Leximancer Text Analytics; R

Software: Oracle Database 11g; Microsoft SQL Server 2019/2018/2017/2016/2014/2000/7.0; MySQL; Microsoft Access 2013/2010/2007/2003/2002/2000/97; Microsoft Windows 10/7/2003/2000 Server/XP/2000/98; Onyx Employee Portal; Sage Line 100.

Programming Languages: VB.NET; VBA; Transact-SQL; Jet-SQL; ANSI SQL-2003/99; VB 6.0; ASP.NET; ASP; JavaScript; C; Java; Assembly.

Markup & Stylesheet Languages: XML; XHTML; CSS; HTML.

Data Access Technologies: ADO.NET; MDAC (ADO/OLE DB/ODBC); Embedded SQL; DAO.

Development Environments and Tools: Oracle SQL *Plus; Oracle SQL Developer; ERwin; Visual Studio 2005/2003; Visual Studio 6; Visio; ComponentOne Studio Enterprise; ComponentGo; Crystal Reports 9; Borland 5.5 C++ Builder; Rational Rose; ERwin 8/9; MySQLWorkbench 8.0 CE; Mendix

Dev. Methodologies: Iterative; UML; DSDM; JAD; Function Point Analysis
